

Message Text

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PAGE 01 BAMAKO 00334 281519Z

70

ACTION SCSE-00

INFO OCT-01 AF-06 ISO-00 H-02 (ISO) W

----- 080299

R 280907Z JAN 76

FM AMEMBASSY BAMAKO

TO SECSTATE WASHDC 3138

UNCLAS BAMAKO 334

EO 11652: N/A

TAGS: R.W. BOYD, CASC

SUBJ: CONGRESSIONAL CORRESPONDENCE: R.W. BOYD

REF: DEPT OF STATE (SCS) OM OF DEC 23, 1975

1. THIS IS N REPLY TO SCS'S OM OF DEC 23, 1975
CONCERNING A COMPLAINT BY MR. R. W. BOYD TO CONGRESSMAN
PREYER. ON SEPT 22, 1975, A MALIAN HOLIDAY, MR. BOYD
CAME TO THE EMBASSY AND ASKED TO EXCHANGE U.S. DOLLARS
FOR MALIAN FRANCS. THE MARINE GUARD CALLED THE DUTY
OFFICER ON THE SHORT-WAVE RADIO. THERE WAS A MISUNDER-
STANDING AS TO THE EMBASSY'S ABILITY TO CHANGE MONEY ON
HOLIDAYS, AND DUTY OFFICER PRICE'S CHOICE OF WORDS WAS
UNFORTUNATE. PRICE REPORTED THE INCIDENT TO THE AMBASSADOR
WHO WROTE MR. BOYD A LETTER OCT 2, 1975 TO APOLOGIZE
FOR THE EMBASSY'S INABILITY TO CHANGE MONEY ON A HOLIDAY.
THE AMBASSADOR WROTE "THE DUTY OFFICER SHOULD HAVE COME IN
TO THE EMBASSY AND GONE OVER THE SITUATION WITH YOU
AND TRIED TO WORK OUT A SOLUTION."

2. THE EMBASSY HAS SINCE REWRITTEN INSTRUCTIONS FOR
DUTY OFFICERS TO AVOID A SIMILAR PROBLEM IN THE FUTURE.
NOW, IN ANY CASE WHERE THE DUTY OFFICER CANNOT RESOLVE
THE PROBLEM TO THE SATISFACTION OF THE U.S. CITIZEN,
THE DEPUTY CHIEF OF MISSION WILL COME IN AND PERSONALLY
TAKE CHARGE.

3. THE EMBASSY REGRETS THIS INCIDENT AND WISHES TO
ASSURE MR. BOYD AND CONGRESSMAN PREYER THAT WE WILL DO
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PAGE 02 BAMAKO 00334 281519Z

BETTER IN THE FUTURE.

MCGUIRE

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NNN

Message Attributes

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Disposition Event:
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